



**AUTOMATED REENTRY
MANAGEMENT SYSTEM**
California Department of Corrections and Rehabilitation

Division of Rehabilitative Programs

Automated Reentry Management System

What, Why, Who, When, Where

Prepared for Providers using ARMS

October 2014



What is included in this Overview?

This overview answers the following basic questions about the Automated Reentry Management System – ARMS:

1. How will ARMS benefit my Programs?
2. What problems will ARMS help us solve?
3. Do I have to buy or license new software?
4. Are there a limited number of Programs in ARMS?
5. Can you tell me more about what ARMS can do?
6. When will ARMS be ready to use?
7. Where can I get additional information?



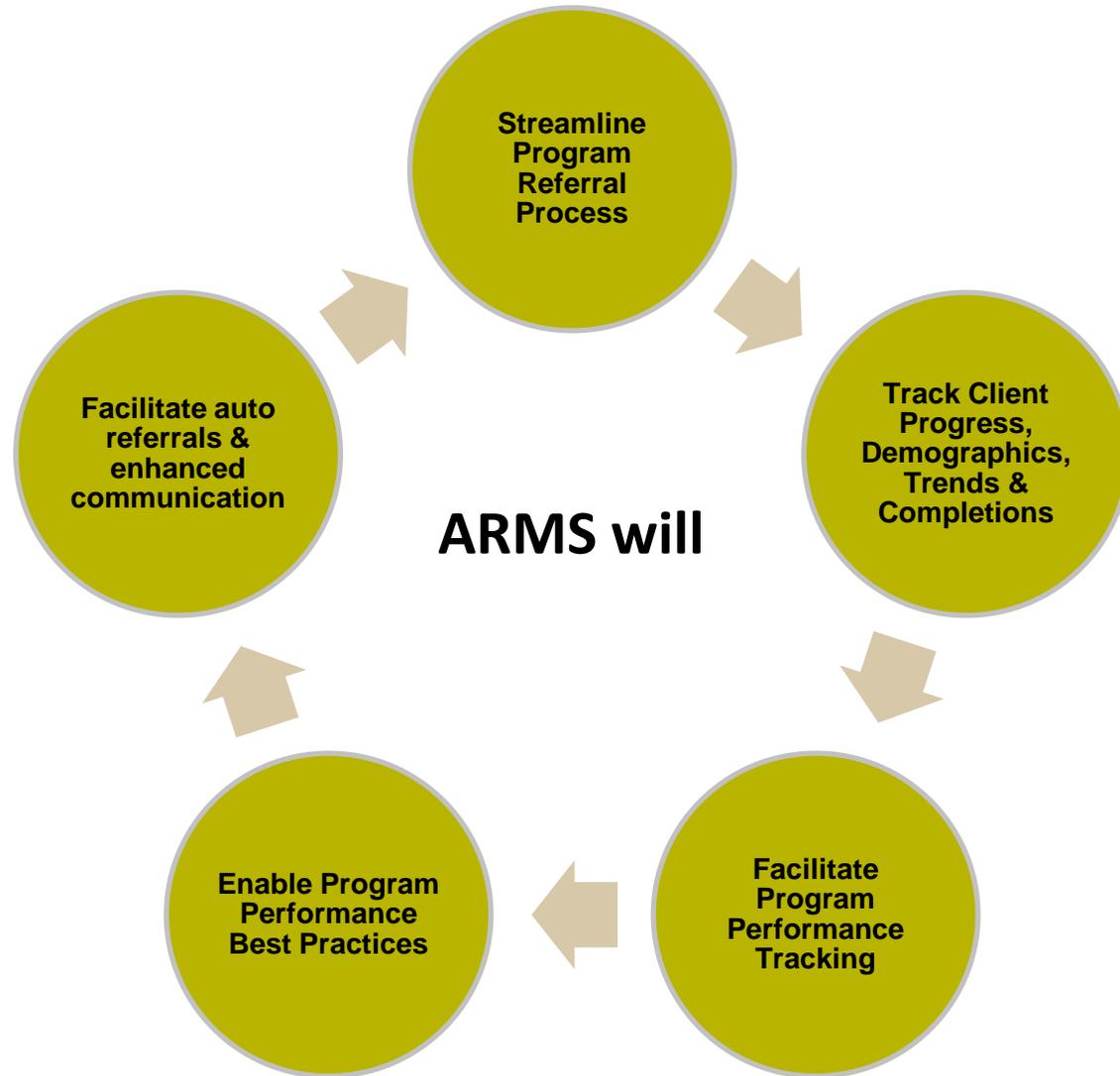
How will ARMS Benefit my Programs?

Data you put into ARMS can:

- Provide you reports that you currently have to manually compile
- Report on activities that are the basis for your invoices
- Provide safekeeping of online records that are backed up for you in ways that paper-based makes impossible



You can still print if you want paper!





What Problems will ARMS help us solve?

- Build upon current data collection processes as incremental improvements¹
- Build upon collection and analysis of data by facilitating online review and consistent data downloads with less reliance on provider reporting
- Build upon consistency of data to allow for improved aggregate reporting
- Retain strong data privacy and security with improved reporting
- Improve “evidence” of data to demonstrate what happens to work best with our clients

¹ Staff participated in initial requirements definition



Do I have to Buy or License new Software?

- ARMS is web-based, which means providers and sub-contractors won't need special software to use it
- ARMS can be accessed through any web browser such as Internet Explorer
- ARMS uses a standardized interface for both CDCR staff and contracted services providers. This will enable the data provided to be consistent

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You may have many questions like this. See our Frequently Asked Questions and then submit more to armsrequests@cdcr.ca.gov if you have something that is not covered.



Are there a Limited number of Program Areas in ARMS?

Providers will leverage ARMS for all the services they provide including:

- Substance Abuse Program(s)
- Criminal Thinking Program(s)
- Education Program(s)
- Employment Program(s)
- Anger Management Program(s)
- Domestic Violence Program(s)
- Life Skills Program(s)
- Relapse Prevention Program(s)
- Healthy Relationship Program(s)
- Residential Services Program(s)
- Sexual Offender Program(s)
- Academic & Vocational Training Program(s)
- Cognitive & Life Skills Program(s)
- Literacy Program(s)
- Parenting & Family Program(s)
- Money Management Program(s)
- Job Readiness Program(s)
- Detox Program(s)

.... and any new services



Can you tell me more about what ARMS can do?

ARMS is a case management system designed to help contracted providers manage their caseloads more efficiently and effectively.

Community providers will use the ARMS tool to:

- ▶ Facilitate monitoring in your program to assist you in improving program outcomes
- ▶ Facilitate interactive notification with CDCR staff to track progress
- ▶ Provide automated “referrals” to rehabilitative programs and services
 - ... pulling information from other systems (COMPAS, SOMS, PVDTS)



When will ARMS be ready to Use?

- ▶ Configuration of ARMS is ongoing
 - We would like to have more providers participate in our configuration sessions to observe and understand how they manage clients in programs
- ▶ ARMS is planned to have the pilot initiated by Spring of 2015
 - We will have more information about this as we get closer to launching the pilot
- ▶ The project is well underway with the following activities in progress:
 - Configuration sessions with Rehabilitative Programs and providers for Provider Services
 - Design Specifications for service categories
 - Planning for provider training
 - Meetings with Stakeholders to address concerns



Where can I get Additional Information about ARMS?

The ARMS team will support you and provide timely training as we build and deploy the solution.

To Get more Information:

- Access Frequently Asked Questions (FAQs)
- Request an ARMS Q&A Session at your next Meeting
- Ask for more ARMS information to post on your web site
- Look for more ARMS information in
 - Rehabilitation Today! Newsletter

ARMS FAQs

| Question | Answer/Link |
|--|--|
| 1. What is ARMS? | Click here to view the answer. |
| 2. How do I get ARMS? | Click here to view the answer. |
| 3. How do I get ARMS training? | Click here to view the answer. |
| 4. How do I get ARMS support? | Click here to view the answer. |
| 5. How do I get ARMS information? | Click here to view the answer. |
| 6. How do I get ARMS information to post on my website? | Click here to view the answer. |
| 7. How do I get ARMS information to post on my website? | Click here to view the answer. |
| 8. How do I get ARMS information to post on my website? | Click here to view the answer. |
| 9. How do I get ARMS information to post on my website? | Click here to view the answer. |
| 10. How do I get ARMS information to post on my website? | Click here to view the answer. |

To Ask Questions and Provide Feedback:

- Send an email to armsrequests@cdcr.ca.gov
- Complete ARMS Awareness Survey